

Company:

Please rate your satisfaction with the following aspects of our work

	very satisfied	satisfied	dissatisfied	very dissatisfied
Responsiveness (speed of response to your requests and problems)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timeliness (achievement of agreed timescales)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost (value for money of our products and service)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial Communication (dealing with your financial enquires)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sales Communication (dealing with your sales enquires)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality (fitness for purpose of the product and service)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technical Support (speed and effectiveness of our technical service)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Design (innovation and relevance of our designs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Contact (regularity of visits to customers)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product Roadmap (matching our product range to your current/future needs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How do you expect your future requirements for DeckSafe products to develop?

more same less

If DeckSafe were to offer the following products/services, which ones would interest you?

WPC Cladding & Fencing

GRP Nuts & Bolts

On-line Store

Industry News & Special Offers

App Store

Technical Data & Guidelines

Other (please specify)

Do you have any comments, suggestions or comparisons on how we can improve our products and service?